

### Grenada Bureau of Standards

#### Position: Human Resource Manager

#### Duties and Responsibilities

- 1. Recruitment and Selection:
  - Developing recruitment strategies to attract qualified candidates.
  - Conducting interviews and selecting candidates who fit the company culture and job requirements.
  - Collaborating with hiring managers to determine staffing needs and timelines.
- 2. Employee Relations:
  - Implementing policies and procedures to promote a positive work environment.
  - Addressing employee grievances and resolving conflicts.
  - Providing guidance and support to managers and employees on HRrelated issues.
- 3. Training and Development:
  - Identifying training needs and developing programs to enhance employee skills and knowledge.
  - Organizing training sessions or workshops on topics such as leadership development, diversity, and inclusion.
  - Monitoring employee performance and providing feedback to help them grow professionally.
- 4. Performance Management:
  - Establishing performance appraisal systems to evaluate employee performance.

- Setting performance goals and objectives in alignment with organizational objectives.
- Providing coaching and feedback to help employees improve performance and achieve their goals.
- 5. Compliance:
  - Ensuring compliance with labour laws, regulations, and company policies.
  - Keeping abreast of changes in employment law and advising management on potential impacts.
  - Maintaining accurate records and documentation related to employee issues, grievances, and disciplinary actions.
- 6. HR Administration:
  - Managing HR databases and systems to track employee information and records.
  - Preparing reports and analyses on HR metrics, such as turnover rates, recruitment effectiveness, and employee engagement.
  - Handling administrative tasks, such as employee onboarding, offboarding, and personnel file maintenance.
- 7. Strategic Planning:
  - Collaborating with senior management to develop HR strategies aligned with business goals.
  - Participating in strategic planning meetings and providing input on workforce planning, talent management, and organizational development initiatives.
  - Identifying opportunities for process improvements and efficiency gains within the HR function.
  - Collaborating with senior management in the development of the GDBS strategic plan.

 Participate in negotiations of collective agreements on behalf of Management

## **Qualification & requirements:**

- Master's degree in Human Resource Management (MHRM), Business Administration (MBA), or a related field.
- A minimum of three (3) years experience in human resource management.
- A minimum of three (3) years experience in senior management

# Knowledge:

- Knowledgeable of Bureau's operations.
- Deep understanding of HR principles, practices, and functions, including recruitment, compensation, benefits, performance management, and employee development.
- Knowledge of employment laws and regulations, including labour standards, equal opportunity laws, and health and safety regulations
- Familiarity with techniques and strategies for resolving workplace conflicts and managing employee grievances.

# Skills & abilities

- Excellent verbal and written communication skills for interacting with employees at all levels, presenting information, and writing policies and reports.
- Proficiency in managing multiple tasks and priorities, maintaining accurate records, and ensuring compliance with policies and procedures.
- Intermediate to advance level competency Microsoft Office Word, Excel and PowerPoint. Familiarity with google applications such as Forms, Sheets, Drive, Slides, Keep and Gmail.
- Capacity to adapt to changing organizational needs, industry trends, and new regulations.

Applications should be submitted via e-mail, gdbs1989@gmail.com and addressed to: Human Resources Officer, Grenada Bureau of Standards, Queen's Park, St. George's.

Deadline for submission of application: November 8th, 2024. Only suitable candidates will be acknowledged.